



Housing Support Team Member – Ref. No. 19004 Cleaner | Laborer | People Champion - Housing First Programs

The Alex: Changing Health. Changing Lives. The Alex Community Health Centre is a not-for-profit organization that is changing how we look at health care in Calgary. Our health, housing and food programs support our most vulnerable neighbours, tackling tough health and social issues head-on. Using a multi-disciplinary team approach, we focus care on assessment, intervention and promotion of all aspects of health. We embrace a model of health care that is accessible, responsive and participatory. In addition to the Family Health Centre, we run a Seniors Health Centre, a Youth Centre, two Mobile Community Health Buses, one Dental Health Bus, four Housing First Programs, a Community Food Centre and Youth Law.

What we do and why we do it:

The Housing First Programs support Calgarians overcoming chronic homelessness. These programs offer a wide range of resources (including Health, Mental Health, Addictions, Social, Housing and Legal Specialists) to help address the complexities of this vulnerable population. The Housing portion of this strategy is the backbone of the Housing First Programs, of which the **Housing Support Team Members are an essential component**. The team provides physical support for clients and caseworkers navigating housing transitions. The team takes the lead on moving clients, delivering furniture, cleaning units, performing minor repairs, as well as other tasks as needed. The work is often demanding, dirty and occasionally hazardous; professionalism and due diligence to safety are a must. Most importantly, The Housing Support Team invests in clients: by working alongside them in challenging situations, building their capacity in independent living, and developing essential skill sets to promote successful housing.

What you will do:

- Adhere to all health and safety regulations including: policies and procedures; protecting your own and others' physical and psychological health and safety; as well as, refraining from behaviors of violence and/or harassment

Moving

- Assist in completing moves with high landlord/client satisfaction.
- Properly pack, and secure household goods/office materials in cartons for safe transportation.
- Disassemble/Re-Assemble furniture.
- Carry furniture and boxes to/from truck and job site.
- Load and properly secure items for transportation and unloading.
- Clean, restock truck with necessary supplies.

Cleaning

- Vacuum, sweep, mop
- Shampoo carpets, strip, wax and buff floors
- Wash windows
- Clean walls

General Labor

- Demolition; debris removal
- Bio-hazards clean-up and removal (training provided)
- Drug paraphernalia clean-up and removal (training provided)
- Light construction tasks such as applying putty to fill holes in the walls
- Decontaminate equipment or sites to remove bio-hazardous or toxic substances

Equipment Maintenance

- Completion of basic vehicle maintenance inspections and cleaning; including vehicle restocking to ensure service readiness at all times
- Keep moving equipment and cleaning equipment in good working condition

People Interaction

- Work alongside clients while packing, moving, and cleaning
- Assist clients with basic housing tasks
- Work closely with employees in other programs
- Work well with the team under minor supervision in a fast-paced environment
- Attend daily/weekly team meetings to contribute to finding housing-focused solutions

What you bring:

- A genuine desire to help Calgarians facing chronic homelessness to secure safe housing while coping with addictions and/or physical and mental health challenges
- Valid Class 5 Driver's license a must; non-GDL
- Driver's Abstract required
- First Aid Certification
- Must be physically fit, agile, coordinated, and capable of lifting/carrying up to 75 lbs.
- Repeated heavy lifting and handling loads of various size, shape and weight
- Must be able to meet n100 and APR hazardous material mask fitting requirements
- General Maintenance knowledge
- Strong communication skills; read and write English
- Must demonstrate a strong, professional demeanor
- Ability to use GPS and navigate throughout the city
- Basic computer skills
- WHIMIS Certified
- Able to work for extended periods of time in Personal Protective Equipment (PPE)

Why You Want to Work with Us:

- \$39,000 salary per year
- Group Benefit Plan
- Permanent Monday-Friday 8:30pm-4:30pm work schedule
- 3-paid weeks of Vacation
- Paid Sick Days

The Alex is an innovative and diverse organization which seeks to invest in its employees and see them succeed in their chosen careers. If you are seeking a deeply rewarding, yet challenging career helping Calgary's vulnerable populations, this might be the place for you!

How to apply:

If you are as passionate as we are about being a part of the solution to resolve homelessness, please email your resume to jobs@thealex.ca and be sure to include the job title and reference number in the subject line.

For further information about The Alex and its programs, we encourage you to visit our website at www.thealex.ca

We thank all applicants for their interest, however, only those selected for an interview will be contacted.